



April 9, 2010

Dear Valued Member:

You may have read or seen news reports regarding the closure of inpatient services at St. Vincent's Hospital in Manhattan.

The Board of Directors of Saint Vincent Catholic Medical Centers of New York ("SVCMC") voted to close inpatient services at St. Vincent's Hospital in Manhattan ("SVH").

This is a very sad and unfortunate event for all of us at SVCMC, and particularly for our colleagues at SVH.

SVH and the Sisters of Charity have long and distinguished history as a mission – based organization caring for some of the most vulnerable members of society; it is a history of which they can rightly be proud.

SVH is one component of SVCMC. Please note this event will not affect the other components of SVCMC, including US Family Health Plan, which will continue to operate as normal.

We are committed to providing you the highest level of satisfaction with your health plan, and this commitment is unwavering.

Sincerely,

The Management Team of US Family Health Plan